

# PCH Quality Lunch & Learn Series 2025

## PC Quality Lunch & Learn Series 2025 - 2/18/2025

February 18, 2025 – 12:00 PM

Phoenix

### Overall Activity Objectives:

- 1 Apply health quality measurements and standards of care.
- 2 Apply outcome measures to assess the incidence or prevalence of adverse events or preventable death.
- 3 Identify beliefs, attitudes, norms, and values in conjunction with patient thresholds to foster the highest degree of safety culture.
- 4 Create a patient safety environment, including complex interventions requiring variations in individual work routines and healing processes, as well as behavioral changes to be made by the team or individual care providers.
- 5 Treat complex patients with multidisciplinary teams using a combination of managerial solutions and cutting-edge technologies.
- 6 Prevent medical errors and their adverse impacts on patients during the course of medication delivery.
- 7 Perform root cause analysis (RCA) after a patient safety event has occurred.

### Accreditation Statement:

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of The University of Arizona College of Medicine - Tucson and Phoenix Children's The University of Arizona College of Medicine - Tucson is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

The University of Arizona College of Medicine - Tucson designates this Live Activity for a maximum of 1.00 *AMA PRA Category 1 Credit(s)*<sup>™</sup>. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

### Relevant Financial Relationships Statement(s):

University of Arizona College of Medicine - Tucson Office of Continuing Medical Education adheres to the ACCME's Standards for Integrity and Independence in Accredited Continuing Education. Any individuals in a position to control the content of a CME activity, including faculty, planners, reviewers or others are required to disclose all financial relationships with ineligible entities (commercial interests). The CME office reviewers have nothing to disclose. All relevant financial relationships have been mitigated prior to the commencement of the activity.

Name of individual	Individual's role in activity	Nature of Relationship(s) / Name of Ineligible Company(s)
Kelly Kelleher, MD	Activity Director	Nothing to disclose - 11/13/2024
Elizabeth A Zorn, MD	Faculty	Nothing to disclose - 02/17/2025



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