

# PCH Error Prevention Training 2025

## PC Error Prevention Training 2025 - 4/03/2025

April 3, 2025 – 12:30 PM  
Phoenix

### Overall Activity Objectives:

- 1 Incorporate into practice knowledge of Solutions for Patient Safety Framework and how Phoenix Children's incorporates these principles.
- 2 Incorporate into practice a safety culture and foster a high reliability organization.
- 3 Define a Serious Safety Event (SSE) and take appropriate steps to mitigate a Serious Safety Event when personally involved.
- 4 Define and follow the Behavioral Expectations for all employees at Phoenix Children's.
- 5 Identify and utilize Error Prevention tools to meet the Behavioral Expectations. (a. Utilize the Error Prevention tools to assist in decreasing Serious Safety Events by 10 percent by June 2025, b. Utilize the Error Prevention tools to assist in improving Central Line Associated Bloodstream Infections by 10 percent by June 2025.)
- 6 Report safety events to improve our safety culture.
- 7 Incorporate into practice knowledge of how trending safety events leads to process improvement and the basic methodologies Phoenix Children's uses for improvement.

### Accreditation Statement:

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of The University of Arizona College of Medicine - Tucson and Phoenix Children's. The University of Arizona College of Medicine - Tucson is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

The University of Arizona College of Medicine - Tucson designates this Live Activity for a maximum of 3.00 *AMA PRA Category 1 Credit(s)*<sup>™</sup>. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

### Relevant Financial Relationships Statement(s):

University of Arizona College of Medicine - Tucson Office of Continuing Medical Education adheres to the ACCME's Standards for Integrity and Independence in Accredited Continuing Education. Any individuals in a position to control the content of a CME activity, including faculty, planners, reviewers or others are required to disclose all financial relationships with ineligible entities (commercial interests). The CME office reviewers have nothing to disclose. All relevant financial relationships have been mitigated prior to the commencement of the activity.

Name of individual	Individual's role in activity	Nature of Relationship(s) / Name of Ineligible Company(s)
Melinda McLaughlin, MSN	Planning Committee Member	Nothing to disclose - 11/08/2024
Kelly Kelleher, MD	Planning Committee Member	Nothing to disclose - 11/13/2024
Jill Jensen, MSN, CPPS, HACP	Activity Director	Nothing to disclose - 11/11/2024
Tara Kaleh, BSN, RN	Planning Committee Member	Nothing to disclose - 11/11/2024
Sara Howard, BSN, CPN	Faculty, Planning Committee Member	Nothing to disclose - 10/21/2024

Devan Searle, RN	Planning Committee Member	Nothing to disclose - 04/03/2025
Heather Koch, RN	Planning Committee Member	Nothing to disclose - 11/08/2024
Catherine Carozza, MBA, RRT	Planning Committee Member	Nothing to disclose - 11/11/2024



THE UNIVERSITY OF ARIZONA  
**College of Medicine**  
Tucson