PCH Error Prevention Training 2024 PCH Error Prevention Training 2024 - 4/19/2024

April 19, 2024 – 7:00 AM Phoenix

Overall Activity Objectives:

1 Increase knowledge of Solutions for Patient Safety Framework and how Phoenix Children's incorporates these principles.

2 Increase awareness of what a safety culture and high reliability organization means.

3 Define what a Serious Safety Event (SSE) is and what steps to take if you are involved in a Serious Safety Event

4 Define the Behavioral Expectations for all employees at Phoenix Children's

5 Identify the Error Prevention tools that can be used to assist in meeting the Behavioral Expectations. (a.) Utilize the Error Prevention tools to assist in decreasing Serious Safety Events by 10 percent by June 2025, b.) Utilize the Error Prevention tools to assist in improving Central Line Associated Bloodstream Infections by 10 percent by June 2025.)

6 Increase insight on how reporting safety events improves our safety culture.

7 Increase knowledge of how trending safety events leads to process improvement and the basic methodologies Phoenix Children's uses for improvement.

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Accreditation Statement:

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of The University of Arizona College of Medicine - Tucson and Phoenix Children's Hospital The University of Arizona College of Medicine - Tucson is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

The University of Arizona College of Medicine - Tucson designates this Live Activity for a maximum of 3.00 *AMA PRA Category 1 Credit(s)*TM. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Relevant Financial Relationships Statement(s):

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reviewers or others are required to disclose all financial relationships with ineligible entities (commercial interests). All relevant financial relationships have been mitigated prior to the commencement of the activity.

Name of individual	Individual's role in activity	Nature of Relationship(s) / Name of Ineligible Company(s)
Melinda McLaughlin, MSN	Faculty	Nothing to disclose - 12/26/2023
Kelly Kelleher, MD	Faculty	Nothing to disclose - 01/11/2024
Jill Jensen, MSN, CPPS, HACP	Activity Director	Nothing to disclose - 12/26/2023
Tara Kaleh, BSN, RN	Faculty	Nothing to disclose - 12/29/2023
Brian Cleaver, BSN	Faculty	Nothing to disclose - 12/29/2023
Sara Howard, BSN, CPN	Faculty	Nothing to disclose - 03/29/2024
Deon Hobbs, RN, BSN	Faculty	Nothing to disclose - 01/02/2024



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